**Stakeholder Questions**

**1 General Requirements**

* What are the primary goals for implementing ServiceNow GRC in your organization?
* What compliance frameworks do you need to support (ISO, HIPAA, NIST, etc.)?
* Who are the key users of the system, and what are their roles?

**2 Policy and Compliance**

* How are policies currently managed, and what tools are used?
* What is the approval workflow for new policies?
* How often are compliance reports generated, and what are their formats?

**3 Risk Management**

* What is the current risk assessment methodology?
* How do you classify and prioritize risks?
* What risk mitigation strategies are currently in place?

**4 Audit Management**

* How are audits planned and executed?
* What are the reporting requirements for audits?
* Are there existing external audit requirements?

**5 Integration and Security**

* What systems should be integrated with ServiceNow GRC?
* What access controls need to be implemented?
* Are there specific security policies that must be followed?

**Documentation Needed from Stakeholders**

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| Document Name | Purpose |
| Compliance Policy Documents | To align ServiceNow GRC with existing compliance structures |
| Risk Assessment Reports | To define risk methodologies and scoring frameworks |
| Audit Findings & Reports | To automate tracking of audit activities |
| User Access Control Policies | To configure roles and permissions within ServiceNow |